

CHANGES AND CANCELLATIONS

DUE TO OUR PRODUCTION COMMITMENTS, MOST ORDERS ARE PROCESSED IN 24 - 48 HOURS. ACCORDINGLY, ANY CHANGES MADE AFTER AN ORDER HAS BEEN PLACED WILL BE SUBJECT TO CHARGES TO COVER TIME AND MATERIAL. ALL CANCELLATIONS MUST BE APPROVED IN WRITING AND ARE SUBJECT TO THE SAME CHARGES.

FREIGHT POLICY

DEALER WILL CALLS ARE ENCOURAGED BETWEEN 10:00 AM AND 2:00 PM. CUSTOMER WILL CALLS ARE ACCEPTED DURING THESE SAME HOURS WITH PRIOR APPROVAL FROM THE DEALER. OUR SHIPPING DEPARTMENT MAY NOT BE ABLE TO ACCOMMODATE WILL CALLS BEFORE OR AFTER THESE HOURS.

ALL OTHER MERCHANDISE WILL BE DELIVERED BY OUR REPRESENTATIVES ACCORDING TO THE FOLLOWING DELIVERY SCHEDULE OR SHIPPED FREIGHT COLLECT VIA COMMON CARRIER.

CABINETS SHOULD BE BOXED AND TOPS SHOULD BE FOAM PACKED WHEN SHIPPED VIA COMMON CARRIER. PLEASE ALLOW FOR THESE COSTS WHEN PRICING YOUR ORDERS.

DAMAGE RESULTING FROM SHIPMENT OR TRANSIT IS THE RESPONSIBILITY OF THE CARRIER. ALL FREIGHT DAMAGE MUST BE REPORTED TO THE CARRIER IMMEDIATELY. A FREIGHT CLAIM MUST BE FILED IMMEDIATELY. FREIGHT CLAIMS ARE THE CONSIGNEES' RESPONSIBILITY.

DELIVERY SCHEDULE

DELIVERY IS AVAILABLE BASED ON THIS SCHEDULE AND LIST PRICES ARE POSTED BELOW. **THIS SCHEDULE IS TENTATIVE AND MAY BE ADJUSTED AS NEEDED.**

TUESDAY	SAN FERNANDO VALLEY	\$65 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
TUESDAY	THOUSAND OAKS	\$80 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
TUESDAY	SIMI VALLEY	\$80 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
TUESDAY	VENTURA	\$90 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
TUESDAY	SANTA BARBARA	\$105 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
WEDNESDAY	PASADENA	\$65 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
WEDNESDAY	SANTA CLARITA	\$80 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
WEDNESDAY	SAN GABRIEL VALLEY	\$80 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
WEDNESDAY	WESTSIDE	\$80 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
WEDNESDAY	SOUTH BAY	\$80 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
THURSDAY	NORTH ORANGE COUNTY	\$90 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE
THURSDAY	SOUTH ORANGE COUNTY	\$110 MIN (1-2 PIECES) + 205 /ADDITIONAL PIECE
THURSDAY	SAN DIEGO COUNTY	\$135 MIN (1-2 PIECES) + \$20 /ADDITIONAL PIECE

POSTED PRICES ARE **THE LIST PRICES** FOR STORE DELIVERIES ONLY. A REPRESENTATIVE MUST BE PRESENT TO RECEIVE, INSPECT, & SIGN FOR MERCHANDISE. **HOME DELIVERIES MAY BE AVAILABLE AT ADDITIONAL COST OF \$75.00 LIST** PROVIDED A CAPABLE REPRESENTATIVE IS PRESENT TO ASSIST IN UNLOADING, INSPECTING, & SIGNING FOR MERCHANDISE. CALL FOR A QUOTE IF SPECIAL ARRANGEMENTS ARE NEEDED.

RETURNS

CUSTOM MERCHANDISE CANNOT BE RETURNED FOR CREDIT. (NO EXCEPTIONS)

DAMAGED ITEMS MAY BE RETURNED FOR FACTORY REPAIRS. AN ESTIMATE WILL BE PROVIDED FOR REPAIR WORK. ONLY STANDARD MERCHANDISE MAY BE RETURNED.

WRITTEN FACTORY AUTHORIZATION IS REQUIRED ON ALL RETURNS.

ALL RETURNS MUST BE IN ORIGINAL CONDITION AND ARE SUBJECT TO A 25% RESTOCKING CHARGE. RETURNS MUST BE SHIPPED PREPAID BY THE PURCHASER.

TERMS

CREDIT ACCOUNTS ARE AVAILABLE TO QUALIFIED DEALERS.

TYPICAL TERMS ARE 1% 10, NET 30 DAYS FROM DATE OF INVOICE.

CREDIT APPLICATIONS ARE AVAILABLE UPON REQUEST.

CREDIT ACCOUNTS ARE SUBJECT TO APPROVAL OF CREDIT APPLICATION & MAY BE RESTRICTED OR CLOSED IF PAYMENT TERMS ARE NOT HONORED ON A REGULAR BASIS.